Oxford County, operating as Woodingford Lodge

Municipal Long-Term Care Home Nutritional Services Review

This review was commissioned to analyze the service delivery model of providing nutritional services at Oxford County's three long-term care homes.

The results of the review make clear the systemic issues to be addressed to meet not only the growing and aging population's nutritional needs, but Woodingford's ability to address the growing need for increased capacity in Oxford. Therefore, the recommendations from the review are broader than nutritional services. Updated demographic information from the 2021 Census coupled with unprecedented provincial government opportunities exist.

Recommendations in the report include:
- Develop a multi-year Master Plan for Woodingford Lodge;
- Develop a business case for investing in additional beds, including a Specialized Behavioral Unit;
- Collaborate with community partners to identify opportunities to address system-wide challenges;
- Address the operational inefficiencies of operating two, 34-bed homes;
- Improve accountability through a detailed review of the current agreements with food service providers at the two 34-bed homes; and,
- Develop a regional LTC Homes Administrators Group.

Potential Cost Savings

Operational cost savings would be achieved from realizing the economies of scale at the Woodingford location in the two 34-bed homes, with a potential to save more than $280,000 annually, should improvements achieve a consistent cost-per-bed / year at all three Woodingford locations. Capital investments would be required to implement operational improvements, resulting in a multi-year return on investment. With County Council's decision to apply for a new 160-bed home in Ingersoll, any capital investments to improve nutritional services efficiencies are being directed to planning for the new home.