

OXFORD COUNTY LIBRARY STRATEGIC PLAN at a Glance



MISSION

Promote and provide the community with universal access to information, ideas and engaging experiences in welcoming spaces.



VISION

Connect, discover, share, and become.



VALUES

- ➔ Integrity
- ➔ Intellectual Freedom
- ➔ Universal Access
- ➔ Belonging
- ➔ Responsiveness



GOALS



Sustain service excellence

Enable an empowering and collaborative work environment for our staff and enhance our facilities to continue to deliver outstanding working and visiting experiences.



Grow engagement and member relationships

Increase resident awareness of OCL's programs and services and deepen relationships with existing and new members.



Innovate access to service

Purposefully innovate programs and services to enhance access, drive engagement, and improve members' experiences.

